CERTIFICATE

This is to certify that

Arvato Systems GmbH

Reinhard-Mohn-Straße 18
33333 Gütersloh
Germany

with the organizational units/sites as listed in the annex

has implemented and maintains a Quality Management System.

Scope:

Data Center Services, Managed Services, Application Management Services and Application Development provided from worldwide office locations and via remote access methods.
Unit Transformation & Technology with focus on multi-cloud managed services, transformation and architecture consulting as well as application development. Unit Multi-Cloud and Infrastructure with focus on multi-cloud, data center services and infrastructure.
Customer Industry Units Media and Consumer Products with focus on consumer goods industry, media sector and Bertelsmann.
Customer Industry Units Health and Public with focus on public, health and pharmaceutical industry.
Customer Industry Units Industrial Mid-Caps and Industry with focus on the energy industry and industrial SMEs.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO 9001 : 2015

Certificate registration no.	263980 QM15
Date of revision	2026-02-16
Date of certification	2026-02-16
Valid until	2029-02-07

DQS GmbH

Guido Eggers
Managing Director

Accredited Body: DQS GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main, Germany
The validity of the certification can only be verified by the QR-code.

1 / 3

Annex to certificate
Registration no.: 263980 QM15

Arvato Systems GmbH

Reinhard-Mohn-Straße 18
33333 Gütersloh
Germany

Location	Scope
31615387 Arvato Systems Digital GmbH Riebeckstraße 62 04317 Leipzig Germany	Managed Services, Application Management Services and Application Development provided from worldwide office locations and via remote access methods. Unit Transformation & Technology with focus on multi-cloud managed services, transformation and architecture consulting as well as application development. Unit Multi-Cloud and Infrastructure with focus on multi-cloud, data center services and infrastructure. Customer Industry Units Media and Consumer Products with focus on consumer goods industry, media sector and Bertelsmann. Customer Industry Units Health and Public with focus on public, health and pharmaceutical industry. Customer Industry Units Industrial Mid-Caps and Industry with focus on the energy industry and industrial SMEs.
31624154 SIA ARVATO SYSTEMS LATVIA Skanstes street 25 LV-1013 Riga Latvia	Managed Services, Application Management Services and Application Development provided from worldwide office locations and via remote access methods. Unit Transformation & Technology with focus on multi-cloud managed services, transformation and architecture consulting as well as application development. Unit Multi-Cloud and Infrastructure with focus on multi-cloud, data center services and infrastructure. Customer Industry Units Media and Consumer Products with focus on consumer goods industry, media sector and Bertelsmann. Customer Industry Units Health and Public with focus on public, health and pharmaceutical industry. Customer Industry Units Industrial Mid-Caps and Industry with focus on the energy industry and industrial SMEs.

This annex (edition: 2026-02-16) is only valid in connection
with the above-mentioned certificate.

2 / 3

Annex to certificate
Registration no.: 263980 QM15

Arvato Systems GmbH

Reinhard-Mohn-Straße 18
33333 Gütersloh
Germany

Location	Scope
31628762 Arvato Systems IT S.R.L. Coresi Business Park, Turnului Street, No. 5, Building H1, Floor 2 500152 Brasov Romania	Managed Services, Application Management Services and Application Development provided from worldwide office locations and via remote access methods. Unit Transformation & Technology with focus on multi-cloud managed services, transformation and architecture consulting as well as application development. Unit Multi-Cloud and Infrastructure with focus on multi-cloud, data center services and infrastructure. Customer Industry Units Media and Consumer Products with focus on consumer goods industry, media sector and Bertelsmann. Customer Industry Units Health and Public with focus on public, health and pharmaceutical industry. Customer Industry Units Industrial Mid-Caps and Industry with focus on the energy industry and industrial SMEs.
536258 Arvato Systems Malaysia Sdn. Bhd. Suite 26-10, Level 26, GTower, 199, Jalan Tun Razak, 50400 Kuala Lumpur Malaysia	Managed Services, Application Management Services and Application Development provided from worldwide office locations and via remote access methods. Unit Transformation & Technology with focus on multi-cloud managed services, transformation and architecture consulting as well as application development. Unit Multi-Cloud and Infrastructure with focus on multi-cloud, data center services and infrastructure. Customer Industry Units Media and Consumer Products with focus on consumer goods industry, media sector and Bertelsmann. Customer Industry Units Health and Public with focus on public, health and pharmaceutical industry. Customer Industry Units Industrial Mid-Caps and Industry with focus on the energy industry and industrial SMEs.

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3 / 3