

Commerce Spotlight

AS ARVATO
SYSTEMS



Dear Ladies and Gentlemen,

Returns not only cost retailers money, but they also tie up manpower and affect customers' confidence in the company. Good returns management is therefore extremely important. In the May issue of Commerce Spotlight, find out how you can process returns sustainably and optimize your customers' shopping experience.

Also, read how Arvato Systems and Zucchetti Germany, as part of their new partnership, offer customized IT solutions that enable seamless shopping experiences.

Enjoy reading!

Kind regards,

Your Commerce Spotlight Team

NEWS & TRENDS



Strong Together for Omnichannel Success

Arvato Systems and Zucchetti Germany bring together e-commerce and point-of-sale expertise for retail companies. Find out more in our latest press release.

[READ MORE](#)

Intelligent Return Management in Omnichannel

Find out in our latest blog article how to optimize your returns management in both a preventive and reactive way to increase customer satisfaction and sustainably reduce returns rates. Read on now!

[READ MORE](#)

SAVE-THE-DATE



June 4

Impulse Talk for E-Commerce: AI Use Cases

In part 2 of our German-speaking webinar series with Bundesverband Onlinehandel e.V., learn how Artificial Intelligence can be used effectively in retail and which use cases have already been successfully implemented. Register now for free!

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HOW TO CONTACT US

Do you have any questions, ideas or suggestions?

We are looking forward to your feedback!

Write to us!

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BLOG

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